Certification Council for Professional Dog Trainers®

REFUND POLICY

There will be no refund of application fees if a candidate fails, is disqualified from taking, or does not take or submit any CCPDT credentialing examination for which the candidate is registered. There will be no refund of application fees if the candidate applies for the wrong exam or testing period.

Candidates whose exam application is denied will receive a refund of the application fee, less an administrative fee.

There will be no refund of application fees if a candidate experiences technical difficulties during a remote-proctored examination that are not the test administrator's fault.

There are no refunds for practice exam purchases or for application late fees.

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